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Marsha Haefner

State Representative
District 95

August 19, 2015

Mr. Tom Wheeler
Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: Proceeding No. 15-149

Dear Chairman Wheeler:

I am the State Representative of the 95th District. My district includes much of the unincorporated South St. Louis County area. In addition to a great place for citizens to raise their families, the district has a diverse range of businesses. As with any community, competitive services are necessary to draw new businesses, new jobs and new homeowners. One of the important competitive services is telecommunications and one of those providers in my district is Charter Communications.

As a Charter customer, I am aware of that they recently upgraded their network to all-digital, which provides customers with more programming services in High Definition. The company has a high quality, high speed Internet service. In the past few years they have been upgrading their slowest speed offerings to where the slowest speed in St. Louis County is now 100 megabits per second. Such speeds provide small business with the ability to compete in a competitive marketplace. Charter's internet speeds also provide quick research for students in their educational studies.

On job growth, Charter has been bringing new jobs into the County as they have brought their customer service outsourcing back to the United States. Charter last year opened a new Customer Care Center in Bridgeton which added hundreds of jobs to the St. Louis area. They have also added technical jobs to the area as they improve customer service by expanding their hours of operations.

Charter's broadband technology and commitment to job growth will continue to benefit the St. Louis area as well as new locations in Missouri that become part of the new Charter. I urge the Commission to support the transaction of Charter with Time Warner Cable and Bright House Networks.

Sincerely,

A handwritten signature in black ink that reads "Marsha Haefner". The signature is fluid and cursive, with the first name "Marsha" being more prominent than the last name "Haefner".

Marsha Haefner
State Representative, 95th District